TEXAS PEOPLE FEDERAL CREDIT UNION

# UPGRADE NEWS

MARCH 3, 2025

## New Online Banking Features:

### Thank you for being patient during our technology upgrade and launch of our new banking tools.

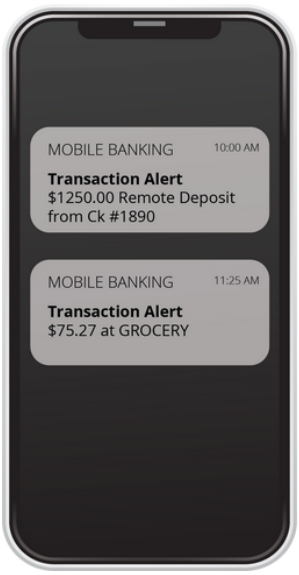
This new platform brings the latest security and banking technology to our members. We have included some of the key new features in this newsletter to help you utilize the new services.

## SET UP ACCOUNT NOTIFICATIONS

**Receive email or mobile push notifications for account activity:**

- Debit card transactions
- Deposits or withdrawals
- Checking balance
- Savings balance
- Loan payment reminders
- Billpay activity
- And more!

**Log in to Online Banking or our Mobile App and select NOTIFICATIONS to manage the types and frequency of your alerts.**

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## REMOTE CONTROL DEBIT CARD

**You have control! Instantly turn "Texas People" debit card on and off.**

Active: Ready for use
Disabled: Turned off until you activate again
Lost: Reports to our team for assistance
Stolen: Reports to our team for assistance

**Online Banking and our Mobile app have this security feature built-in. On the main menu, look for "Remote Control Cards". From there, you can control your debit card with one tap.**

## HOW TO LOG IN:

**ONLINE BANKING UPGRADE:** We have upgraded our online banking system. You will need to follow the following directions to gain access.

**DESKTOP ACCESS:** Using the following directions, you will log in the first time from *www.fwtpfcu.org* using the PRIMARY Account holder information.

**Username: (Insert Current)**
**Password: xxxx (Last 4 SSN)**

Once you log in, you will be prompted to create a new password. You will then be asked to setup security questions.

**HAVING TROUBLE?** Delete saved bookmarks in your web browser for fwtpfcu.*org*.

**MOBILE APP ACCESS:** You will need to install our new mobile app, available in app stores now.

GET IT ON Google Play

Download on the App Store

## UPCOMING CLOSING DATES:

**Fri, April 18 – Good Friday**

**Mon, May 26 – Memorial Day**

**Thurs, June 19 – Juneteenth**

**Fri, July 4 – Independence Day**

## VIRTUAL ANNUAL MEETING:

**Coming April, date to be announced soon!**

## CONTACT INFORMATION:


**Phone:** *(817) 731-2756*
**Email:** *info@fwtpfcu.org*

Texas People Federal Credit Union
4613 Wellesley Ave
Fort Worth, TX 76107


**Lobby Hours**
Mon-Tues: 8:00AM – 5:00PM
Wednesday: 10:00AM – 5:00PM
Thurs-Fri: 8:00AM - 5:00PM
Sat & Sun: Closed

**Drive-Up Hours**
Mon-Tues: 8:00AM – 5:30PM
Wednesday: 9:00AM – 5:30PM
Thurs: 8:00AM - 5:30PM
Fri: 8:00AM - 6:00PM
Sat & Sun: Closed

**Routing Number:** *311981737*

Lost/Stolen MasterCard Debit Card:
*(855) 961-1602*

*Federally Insured by NCUA*

# REMOTE DEPOSIT CHECKS!

**Deposit your paper checks using our mobile banking app!**

Take photos of the front and back of your endorsed check using our app. You'll get immediate confirmation that the deposit was received.

1. Before depositing, please endorse the back of the check with the following:

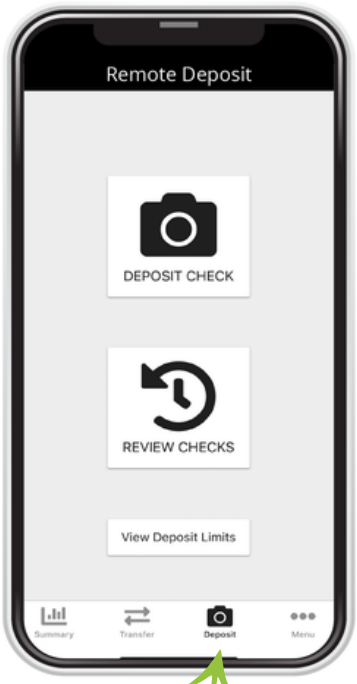
*Your Signature*

**For Mobile Deposit Only at TPFCU**

2. Open the Texas People FCU mobile banking app. Click on the camera icon across the bottom panel that says "deposit". Follow the prompts to take a picture of the front and back of the check.

3. You will get an email notification when the deposit is accepted or declined. If declined, the email will state the reasoning.

4. Please keep the check in a safe place in case we need you to present the physical check. After 60 days, destroy or properly dispose of the check.




**Click on the camera icon in our mobile app to get started.**

## Questions or need help?

**If you have any questions or need help with our online banking or the services that come along with it, please give us a call:**
***(817) 731-2756***

# DOWNLOAD OUR NEW MOBILE APP

Manage your accounts securely anytime, anywhere!
Search for "TEXAS PEOPLE FEDERAL *CREDIT UNION*" in the app store.

- Remote Deposit
- Manage Loans
- Account Alerts
- Remote Control Debit Card

GET IT ON Google Play

Download on the App Store